# Appointment System Flow

* Choose procedure(s)

-calculate total duration for procedure.

* Select date
* Select time slot
* Confirm schedule
* Input estimated travel time from your house to the clinic.
* Output confirmation page with instructions.

Contents like:

If your scheduled time allotment isn’t consumed and your procedure is already done, you can’t stay inside the clinic if not necessary.

# Envisioned Surface of the Appointment System

![A picture containing calendar

Description automatically generated]()

# Plans to make the appointment system better:

Include an estimated time for specific procedures.

Doctors should provide their schedule ahead of time.

Patients will be informed via SMS whether they must go on the clinic already.

Make a cut-off 1 hour prior to closing time.

Make penalty for patients who will arrived late.

# Questions to ask doc:

When was Apelo established?

Mission and Vision of the clinic

What days does Apelo operates

## Questions for the appointment system:

How is the process of the previously implemented appointment system works?

List of procedures offered.

Duration of each procedure.

Do the doctors submit their schedule beforehand?

Expected number of patients each day (normal days)

What day(s) do the clinic expect high number of patients? How many is the expected?